

DANBY SURGERY

**Newsletter
January 2020**



EXTENDED HOURS

Appointments are available with both the doctor and the practice nurse from 7.30am on a Tuesday morning. If you have difficulties attending the surgery during the week there is a Saturday morning clinic at Sleights Surgery which we are able to book our patients into for both doctors and nurses appointments.

ENHANCED SUMMARY RECORD

Patients can opt to have an Enhanced Summary Care Record. This is where a summary of your medical records are available for clinical staff to view should you need to access hospital services. If the enhanced record is not activated, only basic information will be available to view and includes prescribed medications and allergies. Patients are able to opt out of the summary care record and restrict any information being shared. To request an Enhanced Summary Care Record or to opt out, please speak to our receptionist.

TEXT MESSAGING

The surgery is now operating a text messaging service. This may be used to contact patients regarding test results, chronic disease reviews that are due or if we need to cancel or rearrange an appointment due to unforeseen circumstances. If you would like to sign up to this service please speak to our receptionist. Please be aware that we do not accept any parent or guardians mobile numbers for children over the age of 10.

PRIMARY CARE NETWORK

All practices are required to be part of a Primary Care Network, Danby Surgery is part of the Whitby, Coast and Moors Network, which is formed with Whitby Group Practice, Sleights, Egton and Staithes Surgeries. This will not affect the service patients receive in their individual practices but may see development of new services through the Network.

COMMUNITY LINK WORKER

The Whitby Coast and Moors Primary Care Network has recently appointed a Community Link Worker. This person is able to provide advice and support to patients who are socially isolated and signpost them to activities, support groups and clubs in the local area. If this is a service you feel you would benefit from, please speak to either Glenda , Gemma for further information or alternatively one of the doctors.

MINOR INJURIES

Patients can be seen at the surgery for minor injuries, examples of injuries covered under this service are:

- Cuts requiring stitching, or other simple closure technique
- Superficial burns & scolds
- Blows to head, without loss of consciousness
- Minor dislocations of fingers or toes
- Minor accident to hands, feet or limbs
- Recent injury of a severity not suitable for simple domestic first aid
- Foreign bodies superficially embedded in tissue
- Foreign bodies aggravating eye, but not penetrating